

## ■ Corporate strategy

Isdefe renewed its corporate strategy in late 2021; **the new strategy corresponds to the period 2022-2025.**

### Principles of the new strategy:

- » **To respond efficiently and sustainably** to the increased demand for our services, taking into account our public nature and status as an In-House Provider of the Public Administration.
- » **To provide high value-added services** in technological and strategic areas, while maintaining our status as a In-House Provider of the Administration.
- » **To enhance Isdefe's position as a leading company in the Defence and Security sector** and in the areas encompassed in the National Security Strategy.
- » **To guide the GSA** through the challenges facing it:
  - European Funds.
  - Digital Transformation.
  - Energy.
- » **To ensure our economic and financial sustainability** in the short and medium term.
- » **To strengthen Isdefe's staff** as the company's main asset and improve our equality policies.
- » **To put the customer at the centre** of Isdefe's management model.
- » **To enhance Isdefe's presence** in European institutions and international bodies in initiatives involving our areas of activity that are of interest and generate a return for the GSA in general, and the Defence Ministry in particular.
- » **To innovate** to anticipate needs and gain the knowledge needed to incorporate emerging technologies in order to achieve the challenges of the Administration.
- » **To promote transparency and contribute to the achievement of the 2030 Agenda** and strengthen environmental, social and governance sustainability aspects.



**Pillars of Transformation**

The principles of action defined, needed to respond to the needs of the State Administration during the next cycle, have been grouped into four pillars of transformation:



**Company**



**People**



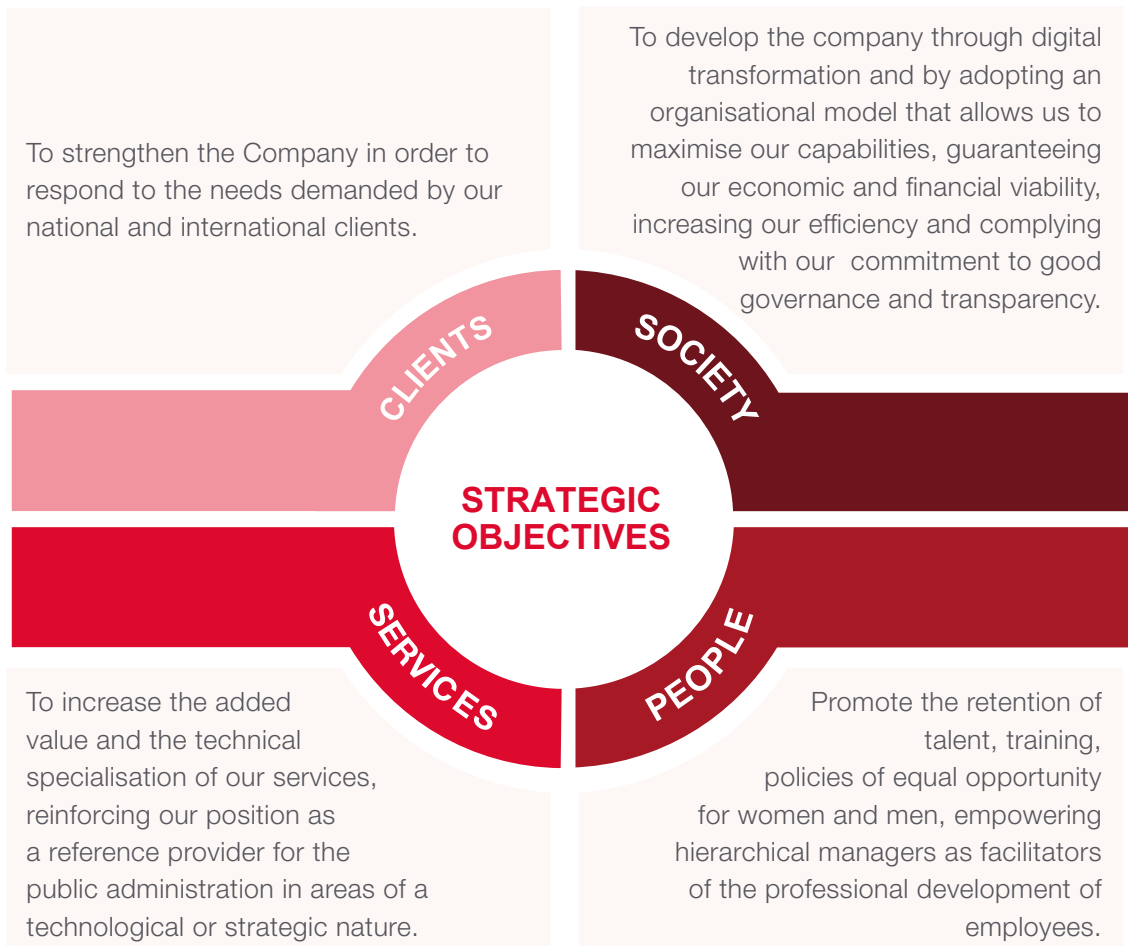
**Services**



**Clients**

**Strategic Objectives:**

» Four Strategic Objectives are defined that set the company's priorities and guide Isdefe's course in the short and medium term, so that it can address the new challenges, both internal and external.



**Strategic Lines:**

» To achieve the Strategic Objectives, a set of Lines has been defined in which to focus the efforts and actions to be implemented during the period 2022-2025.

