



Strategies, objectives and lines of action

The company's Strategies, Objectives and Lines of action are determined by its status as a **public company and compliance with the laws and regulations that govern the Public Sector**, its code of ethics and the assessment of risks that may affect it.

Isdefe's strategy places special emphasis on:

- Offering support to the Administration in areas included in the National Security Strategy and in its technological modernisation.
- Driving the transformation and development of human resources and promoting the modernisation of corporate services, incorporating new technologies into processes and following the lines set out in the Digital Transformation Plan of the General State Administration (AGE) and its public bodies.

Furthermore, it reaffirms our commitment to participation in programmes led by international organisations, in particular the new framework of the European Defence Action Plan.

This policy of action will strengthen us in the defence and security context in which we were created, and will enable us to adapt to new needs, combining our innovative developments with the knowledge, experience and synergies obtained in other sectors of activity.

Isdefe's good corporate governance approach implies a commitment to a governance **management model** that is based on **ethics, regulatory compliance and transparency** to fulfil its purpose of supporting the Ministry of Defence, Public Administrations and International Institutions in areas of technological and strategic interest, and in the management, technical operation and maintenance of space complexes, as reflected in our company's mission and values.





The Strategic Objectives were set for the period 2017-2021:

- Ensure compliance with all its requirements as an **in-house technical services provider for the Administration.**
- Provide **financial sustainability** and **balance.**
- Drive the **modernisation of management and digital transformation.**
- Promote **professional development.**
- Maintain an **international presence.**

Our Strategic Lines of action for the period 2017-2021 have focused on:

- **Continuing** to consolidate Isdefe as the Administration's In-House Service Provider of technology, fundamentally related to defence and security, which offers high added value, as well as analysing and planning the resources for the activity in areas considered “non-instrumental”.
- **Improving** economic/financial sustainability in the short and medium term.
- **Achieving excellence**, based on innovation, in services and areas of strategic interest for the Ministry of Defence and other General State Administration (AGE) bodies
- **Promoting** the modernisation of corporate services, incorporating new technologies into processes and following the lines set out in the Digital Transformation Plan of the General State Administration (AGE) and its public bodies.
- **Developing** Human Resources, training, motivation, recognition and retention of talent within the framework of the public sector.
- **Promoting participation** in projects and programmes led by international organisations and institutions (EU, NATO, EDA, OSCE, ESA, Eurocontrol,...) and, especially, within the new framework of the European Defence Action Plan.
- **Maintaining our commitment** to Social Responsibility and our dedication to Public Service.

